

hoopla

Hoopla is a streaming service where you instantly borrow free movies, music, television shows, audiobooks, eBooks and comics. No waiting, no holds!

TABLETS AND SMARTPHONES

Set Up Your Hoopla Account

Go to your device's app store and download the free Hoopla Digital app.

Open the app.

Tap "Sign Up Now"

Choose Oshkosh Public Library (if location is enabled on device) or search for Oshkosh Public Library.

Enter library card number and pin.

Create an account by entering an email address and password.

Finding and Borrowing Items

You will be on the home page when you sign in. This will list the items that you have checked out as well as formats available.

To browse

- On an iOS device, tap the format; shown at the bottom of the screen.
- On an Android device, tap the format; shown toward the top of the screen.



OR

- You can search from any page by tapping the magnifying glass icon. This will search keywords in all formats.

Tap on the cover of the title you would like to borrow.

Tap Borrow.

You can download the title to enjoy it offline. To download

- On an iOS device, tap 
- On an Android device, tap 

Borrowed items can be found under "My Hoopla"

No need to return items, they automatically return at the end of the borrowing period.

Loan Information

Checkout limit: 5 items per calendar month.

- You can borrow the monthly limit all at once or spread them out over the calendar month.

- You can return titles early, but you don't get more checkouts for that calendar month.
- Unused checkouts do not roll over to the next calendar month.
- To see how many items you have borrowed, check "My Hoopla"

Loan periods

- Audiobooks 21 days
- eBooks 21 days
- Comics 21 days
- Music 7 days
- Movies 3 days
- TV shows 3 days

When you borrow music, you get the entire album. It counts as one checkout.

If a television program has more than one episode, you borrow each episode separately, not the entire season. Each one counts as a checkout.

There are no fines. All titles stop working at the end of the checkout period.

Settings

- On an iOS device, tap the gear icon located on the top right corner of app.
- On an Android device, tap the three dots located on the top right corner of app.

Here you can edit your email address, change your password, set kids mode (only show kid appropriate content when browsing or searching), turn on borrowing history and recommendations.

What is the Difference Between Streaming and Downloading?

Streaming means that you are watching or listening to the media on your device. This requires that you are connected to the Internet the entire time you are watching or listening to streaming content.

Downloading means that you save the media to your device and the media will take up space on the device. Once you are finished downloading media, you no longer need to be connected to the Internet.

Demo Content

New to Hoopla, if you want to practice checking out items, Hoopla provides titles that you may check out and download without counting against your monthly limit. Demo Content is listed under Genres for Movies, Music, and Audiobooks.

For Additional Assistance

- Visit us at the 2nd floor Reference Desk
- Call us: 920-236-5205
- Email us: reference@oshkoshpubliclibrary.org

Hoopla Help – tap the question mark icon at the top left of screen on iOS device; tap three dots on top right of screen on Android.